

FORM PTO-1449/A and B (Revised PTO/SB/08)

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

APPLICATION NO.: 10/672,767

ATTY. DOCKET NO.: C1141.70001US00

FILING DATE: 09/26/2003

CONFIRMATION NO.: 9703

APPLICANT: Jeffrey A. Gallino

GROUP ART UNIT: ~~2641~~ 2626

EXAMINER: Not Yet Assigned

Sheet 1 of 1

U.S. PATENT DOCUMENTS

Examiner's Initials #	Cite No.	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication or Issue of Cited Document MM-DD-YYYY
		Number	Kind Code		
/AA/		6,363,346	B1	Walters	03-26-2002

FOREIGN PATENT DOCUMENTS

Examiner's Initials #	Cite No.	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Translation (Y/N)
		Office/ Country	Number	Kind Code			

OTHER ART — NON PATENT LITERATURE DOCUMENTS

Examiner's Initials #	Cite No	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation (Y/N)
/AA/		Written Opinion for International Application No. PCT/US03/30614 mailed March 15, 2006.	

EXAMINER:

/Abul Azad/

DATE CONSIDERED:

03/18/2007

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		FILING DATE: September 26, 2003	CONFIRMATION NO.: 9703
		APPLICANT: Jeffrey A. Gallino	
		GROUP ART UNIT: 2644 2626	EXAMINER: Not Yet Assigned
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		Number	Kind Code		
/AA/	1	5,956,681		Yamakita	09/21/1999
	2	5,170,432		Hackbarth et al.	12/08/1992
	3	2002/0133341	A1	Gillick et al	09/19/2002
	4	2002/0052742	A1	Thrasher et al	05/02/2002
	5	2002/0072896	A1	Roberge et al	06/13/2002
/AA/	6	2002/0184019	A1	Hartley et al.	12/05/2002

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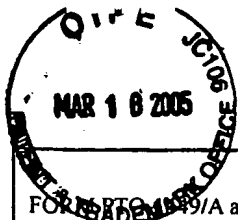
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FOR PPTO-MIN 9/A and B (Modified)

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/AA/	A1	Amy Neustein, Ph.D., "A New Natural Language Method for Performing Efficient Mining of Government Tape-Recordings of the Conversations of Terror Suspects," Linguistic Technology Systems	
	A2	Amy Neustein, Ph.D., "Using sequence Package analysis to Improve Natural Language Understanding," International Journal of Speech Technology, 4, pp. 31-44, 2001	
	A3	Amy Neustein, Ph.D., "Sequence Package Analysis: A New Natural Language Understanding Method for Performing Data Mining of Help-Line Calls and Doctor-Patient Interviews," Natural Language Understanding and Cognitive Science Workshop, April 13, 2004	
	A4	Amy Neustein, Ph.D., "Sequence Package Analysis: A New Global Standard for Processing Natural Language Input?" The LISA Newsletter, Vol. X111, 1.2, ISSN 1420-3693, February 18, 2004, pp. 1-2, http://www.lisa.org/archive_domain/newsletters/2004/1.2/neustein.html	
/AA/	A5	Amy Neustein, Ph.D., "Smart" Call Centers: Building Natural Language Intelligence into Voice-Based Applications," Smart Technology Magazine, pp. 1-5, July/August 2002, http://www.speechtechmag.com/issues/7_4/cover/915-1.html	

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